



INTELLIGENT LEADERSHIP.
SCALABLE SYSTEMS. MEASURABLE IMPACT.

NERVA INTELLIGENT DIGITAL ONBOARDING SOLUTION

An AI-powered platform that transforms how organizations onboard, enroll, and serve citizens, providers, members, employees, and customers through intelligent automation, workflow orchestration, and human-in-the-loop intelligence.



REDUCE PROCESSING TIME

Automate manual tasks and accelerate outcomes.



IMPROVE ACCURACY

AI-driven extraction and validation reduce errors and rework.



ENHANCE EXPERIENCE

Intuitive digital experiences for all stakeholders.



INCREASE EFFICIENCY

Empower teams to focus on high-value work.



STRENGTHEN COMPLIANCE

Complete auditability, security and governance.



SCALE WITH DEMAND

Handle growth without increasing overhead.

KEY CAPABILITIES



INTELLIGENT DOCUMENT INTAKE & PROCESSING

- Multi-channel ingestion
- AI document classification
- Data extraction (OCR, ICR)
- Missing document detection
- Automated validation



DIGITAL ONBOARDING & ENROLLMENT

- Citizen onboarding
- Member enrollment
- Provider onboarding
- Employee onboarding
- Vendor/Partner onboarding
- Customer acquisition



WORKFLOW AUTOMATION

- Rules-based orchestration
- Automated routing
- Approvals & escalations
- Exception handling
- SLA monitoring & reporting



HUMAN-IN-THE-LOOP REVIEW

- Confidence-based routing
- Case worker validation
- Quality assurance
- Audit trails
- Compliance tracking



IDENTITY VERIFICATION & COMPLIANCE

- Identity validation
- Document authenticity
- Compliance screening
- Audit logging
- Role-based access



ANALYTICS & INSIGHTS

- Real-time dashboards
- Process performance
- Bottleneck identification
- Operational reporting
- Continuous optimization

TARGET USE CASES



FEDERAL GOVERNMENT

- Provider Enrollment & Credentialing
- Grants Management
- Benefits Administration
- Case Management
- Fraud, Waste & Abuse Programs
- Regulatory Intake Processing
- HR & Workforce Onboarding



HEALTHCARE

- Member Enrollment
- Prior Authorization Intake
- Medical Record Processing
- Appeals & Grievances
- Provider Network Management
- Care Management Workflows



COMMERCIAL ENTERPRISES

- Customer Onboarding
- Employee (HR) Onboarding
- Vendor/Partner Onboarding
- Account Opening
- Loan & Application Processing
- Employee Lifecycle Management
- Vendor Management
- Contract Processing

WHY NERVA SYSTEMS?

Nerva Systems combines deep expertise in government modernization, healthcare transformation, intelligent automation, cloud technologies, and AI-enabled business solutions with the innovative capabilities of the Nerva platform.

Our mission is to help organizations modernize operations, improve service delivery, and achieve measurable business outcomes through intelligent digital transformation.

THE NERVA ADVANTAGE



AI-POWERED INTELLIGENCE



END-TO-END WORKFLOW AUTOMATION



HUMAN-IN-THE-LOOP ACCURACY



SECURE, COMPLIANT & SCALABLE



RAPID IMPLEMENTATION & INTEGRATION

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